

COMMUNITY SAFETY PARTNERSHIP - EXECUTIVE GROUP

Wednesday 18 January 2017

Present:-

Superintendent Sam De Reya	- Devon and Cornwall Police
Simon Lane	- Exeter City Council
Simon Arliss	- Devon & Cornwall Police
Simon Bowkett	- Exeter CVS/CoLab
Craig Bulley	- The Exeter BID Company
Councillor Peter Edwards	- Exeter City Council
Karime Hassan	- Exeter City Council
Karen Mandefield	- Devon & Cornwall Police
Robert Norley	- Exeter City Council
Melinda Pogue-Jackson	- Exeter City Council
Lisa Rutter	- Devon Youth Service - Exeter, East & Mid Devon
Lisa Vango	- Office of the Police & Crime Commissioner
Simon Young	- Devon & Somerset Fire and Rescue Service
Belinda Brint	- NHS England
Chief Inspector Sarah Johns	- Devon and Cornwall Police
DI Adrian Hawkins	- Devon and Cornwall Police
PC Sasha Ashley	- Devon and Cornwall Police
Jenny Caldwell	- Devon County Council
Rebecca Bond	- Devon County Council
Jo Quinnell	- Exeter City Council

Apologies:-

Nigel Deasy	- Devon & Somerset Fire and Rescue Service
Stephen Matthewman	- DCC Early Help Provision
County Councillor P Prowse	- Devon County Councillor
Julie Richards	- Safer Devon Partnership
Gill Unstead	- Public Health Devon

1 ELECTION OF CHAIR AND DEPUTY CHAIR

Superintendent Sam de Reya and Simon Lane were elected as Chair and Deputy Chair respectively.

2 MINUTES OF LAST MEETING - 19 OCTOBER 2016

The minutes of the last meeting held on 19 October 2016 were agreed.

An agreement had been reached that one editorial story per edition on the community pages of the Citizen could be allocated to the CSP, taking around a quarter of a page. This would be topic based with current emerging threats. The deadline for the next edition is 30 January. Deadline dates would be sent to Karen Mandefield for information.

It was **agreed** that the next issue would focus on the appointment of the Chair and Deputy Chair and priorities for 2017.

2a **Action Log - completed actions 2016**

Completed actions were noted.

3 **WE ARE DEVON - PRESENTATION FROM JENNY CALDWELL, MARKETING & COMMUNICATIONS MANAGER, DCC**

The Chair welcomed Jenny Caldwell and Rebecca Bond from Marketing & Communications at Devon County Council to the meeting who gave a presentation on #WeAreDevon.

It was estimated that near 80% of the internet is going to be video by the end of 2017 and short clips can be a way to inform people of what they need to know.

There had been a considerable focus on austerity and there is a desire to change this to a more positive tone, more engaging and relevant to every day lives.

A series of short films were shown which focussed on citizens. Clips are kept as short as possible and a maximum of 20 seconds. It is concise and to the point. All films shown were made with no budget and include 'WeAreDevon' with a link back to the website. Devon County Council do not own the hashtag and others have used it to share their own stories, for example a community used it to find a missing person.

The clips are not always about creating something new, and organisations can repurpose films that they already have available.

Infographics are another way of reaching people and some examples were shown which were also used as a way of engaging with the public to undertake a survey. Participants in a recent budget survey had trebled using this approach.

Discussion was held around funding challenges faced by local authorities and organisations and that energy has been focussed on this. A connection needs to be made with funding decisions and the reality of what partners do.

The Partnership recognised that there needs to be a coordinated approach to communication and that some of the issues needed to be tackled on social media in a timely manner. One option was that communications managers attend tactical meetings as part of the planning to discuss what social media could be published. The City Council was also in the process of appointing a Director of Marketing & Communications and they would be invited to the next CSP meeting if in post.

The Exeter Street Safe logo was circulated which would be used to create a brand and any feedback on this should be sent to Jo Quinnell.

It was **agreed** that:

- (1) The new ECC Director of Marketing & Communications be invited to the next CSP meeting and;
- (2) a Communications Working Group is set up to explore comms issues.

4 **PCC POLICE AND CRIME PLAN - LISA VANGO**

Lisa Vango reported that the Police and Crime Plan 2017-20 for Devon, Cornwall and the Isles of Scilly had gone out to public consultation. The Plan was also informed by the Peninsula Strategic Assessment and key threats in communities.

It is the PCC's intention to work closely with and support Community Safety Partnerships to achieve the Plan.

Service standards would be developed and published to assist in the public's understanding of the problems faced.

A new two year pilot would be launched in April 2017 on the Delayed Charge and Diversion Scheme where an offender can enter into a contract with the police to address the underlying causes of offending. They would be working closely with organisations such as CoLab.

Reassurance was sought that links with the Exeter Board Youth Strategy would be made in terms of early years prevention.

It was welcomed that the Plan recognised the importance of CCTV and that the PCC will allocate capital funding of up to £200,000 to support local authorities with CCTV systems to support their community. Discussion was held around the importance placed on the CCTV system in Exeter and the possibility of potential service reduction due to capital and revenue implications.

Reference was made to the centralised monitoring hub arrangements which had been put in place by Cornwall Council through the Cornwall Fire and Rescue Service. There was an opportunity for this to be explored further in other areas to make it more sustainable. It was also suggested that CCTV could be opened up to generate income from commercial partners.

Lisa Vango would provide the link between the CSP and PCC to take actions forward. The Plan would be finalised and published at the end of January.

Agreed:

- (1) to review the CCTV system in terms of how the operation feeds in to and benefits community safety and how to promote the positive work;
- (2) a meeting would be held with the PCC and Exeter City Council to understand the financial issues facing Exeter; and
- (3) members are encouraged to contact Lisa Vango direct on any specific areas of the Plan.

5 PRO-ACTIVE TEAM UPDATE - PRESENTATION FROM DI ADRIAN HAWKINS

The Chair welcomed DI Adrian Hawkins and PC Sasha Ashley to the meeting who gave a presentation on the work of the Pro Active Team.

The meeting was informed of the change in the methods used by drug dealers, particularly via mobile phones.

Safeguarding visits are made to addresses to check on vulnerable occupants which can act as a deterrent if police are observed at the property.

Examples of sentences handed down were provided.

The results that the pro active team had achieved over the last 12 months were highlighted. A summary of the estimated values of drug activity was presented and comparable to any other city. Exeter was easily accessible and was a good hub to supply the rest of the South West. The quantities coming into Exeter suggests that it is being distributed elsewhere.

Intelligence from other professionals is deemed reliable and reporting details of drug use was encouraged. The importance of taking immediate action was emphasised, and Police should be contacted in the first instance. 999 or 101 should be called to report any immediate 'live' concerns.

Connections with EBAC could be useful in terms of intelligence gathering for inquisitive crime. There were also links with the Be Curious campaign which has been set up by the Safer Devon Partnership to raise awareness of child sexual exploitation, modern day slavery and violent extremism.

It was noted that a pro forma had been produced for front line staff to use. Exeter City Council staff had been issued with these but it needed to be ensured that the appropriate telephone numbers were included to report any immediate concerns.

In terms of safeguarding visits and issues, it was anticipated that bigger relationships would be built in the future for a multi-agency approach.

Agreed for members to:

- (1) promote the reporting procedure within their own organisations; and
- (2) to endorse and publicise the Be Curious campaign.

6 **ZERO TOLERANCE TO HATE CAMPAIGN - SERGEANT SALLY KINGDON**

The Chair welcomed Sergeant Sally Kingdon to the meeting who gave a presentation on the Zero Tolerance to Hate Crime campaign.

The Pledge provides an explanation of the campaign, how police will respond and how the victim will be supported.

The support of Community Safety Partnerships was being sought by signing up to the pledge. Information will be provided on targeting, future work, plus a pack of materials for circulation.

Some funding had been received for the project but further input would be welcomed to continue the print run.

The Chair was enthusiastic for Exeter to lead on the campaign and Ben Bradshaw MP had expressed his support. A launch date had yet to be agreed.

Sally advised that she would be attending a conference with the intention of launching in schools. It was also acknowledged that businesses should be encouraged to sign up to the campaign as a reassurance to staff.

Crimestoppers had an aspiration to work with partnerships and it was proposed that discussions could be held with them about how they could support the campaign.

The initial spike in crimes had reduced since Brexit, but recognised that it was still massively underreported.

Agreed that:

- (1) Partnership members obtain the Zero Tolerance to Hate Crime material to distribute. Any additional support or presentations to groups of people can be arranged

- (2) Sally would be invited back to the next meeting to discuss further how the CSP can support the campaign.

7 **QUESTIONS ON REPORTS FROM WORK STRANDS BY EXCEPTION**

7a **Vulnerability/Cyber Crime - Denise Dearden**

The report was noted.

7b **Domestic Family & Sexual Abuse - Melinda Pogue-Jackson**

The report was noted.

7c **Anti-Social Behaviour/Partnership Initiatives - Robert Norley**

Robert Norley reported on the following:

- Recognition of the good partnership work undertaken during the Royal Clarence Hotel fire. Thanks conveyed to all involved.
- The discarding of hypodermic needles was currently an issue and creative ways of dealing with this were being explored.
- A review of the commissioning of substance misuse had been published and feedback had been submitted with recommendations on how this could be progressed to include assertive outreach.
- A clear strategy was developed for each individual at the BHS site prior to any action being taken and this was backed up by the administrators.
- The number of EBAC members had increased and engagement was improving, but communication remained a challenge.
- The Best Bar None scheme had been nominated for a national award.
- Support had been given to the Alcohol Awareness Week which took place at the Guildhall.
- 90% of taxi drivers had undertaken safeguarding training which included 40% on modern slavery and 60% on exploitation. This was paid for through licensing fees and included a handbook which also contained sections on hate crime, what to do in certain circumstances and conditions of licence. It was suggested whether a similar booklet could be produced for the night time economy, and noted that four events had been arranged for hoteliers and the night time economy.

7d **Alcohol, Violence and the Night Time Economy - Robert Norley**

The Exeter Alcohol, Violence and Night Time Economy Group's action plan was attached to the agenda for information.

The application to take part in the Local Alcohol Action Areas programme was attached to the agenda for information.

The Safer Devon Partnership needs refreshing and it was important for individual CSPs to have a voice at the Board.

Since the last meeting, CCTV had assisted in the arrest and prosecution of graffiti offender 'SPROG', although the court result was disappointing.

The PSPO public consultation took place in November 2015 for a period of four months, but it is likely that the consultation was commandeered by a national campaign and consequently did not truly reflect Exeter citizens views with 52% against the introduction of the PSPO.

Subsequently, four public meetings had taken place in December 2016 for residents and businesses within the proposed PSPO area which was attended by 105 people. 95% were in favour of the revised proposals.

Only 18% supported restrictions on street encampments. Begging would be revised to aggressive begging and will be clearly defined. Also included within the Order is control over intoxicating substances, urinating in a street or public open space and intimidation.

The revised proposals had been submitted to the City Council's Scrutiny Place and would now be taken to both Executive and Full Council for approval.

If approved, the PSPO would be implemented by June 2017. Training packages for Police and ECC staff would be provided and a protocol would be put in place.

7e Street Attachment Group (StAG) - Sam de Reya

The StAG report was circulated and noted.

It was noted that Safe Sleep would cease at the end of March. 30 beds were offered, with an additional eight beds in Gabriel House. The RD&E had also been using it as a referral.

8 FUNDING MONITORING - SIMON LANE (REPORT ONLY)

The funding monitoring report was noted.

9 CRIME FIGURES - SAM DE REYA (REPORT ONLY)

The Chair reported on an overall increase in crime in the city by 11% in comparison to last year.

- There had been an increase in reporting of rape. Reported incidents have been more historic or third party reporting.
- There had been a decrease in public order offences, a significant amount of this was due to partnership working
- There had been a spike in robbery with violence. Three incidents had taken place in shops or garages, including copy cat offences.
- Burglary dwelling had increased. Two offenders had been arrested this week and had been responsible for burglary sprees. The main offender had been given a community order.

Lisa Vango advised that she would like to be involved via the PCC to publicise stories behind the crime figures and to consider how best to get these out. It was suggested that the newly formed CSP Communications Group could focus on this, possibly by way of phone conferencing at the beginning of each week.

(The meeting commenced at 9.30 am and closed at 12.31 pm)